



SUBSCRIBER AGREEMENT

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Prepared by:
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HIE Direct Subscriber:

Name:
Organization:
Phone Number:
E-mail:
Address:
Direct Messaging Account Address:

Strategic Health Intelligence, LLC will provide HIE Direct Services to the HIE Direct Subscriber with connection to the Health Information Exchange via a HIE Direct (a proprietary solution offered by Strategic Health Intelligence, LLC) connection leveraging the subscriber's direct messaging account.

1. Services

SHI will provide services and infrastructure associated with the HIE Direct service including: hosting support, application support, software maintenance, and security support.

2. Technical Support

Contact Ashley Spikes at HIEDirect@the-hie.com for technical support.

3. Requirements for Use

To access HIE Direct Services, the Subscriber will require own computer, internet access and a direct messaging account. HIE Direct can accept messages from any Direct Trust Accredited vendor.

4. Registration

To register the Subscriber will need an operational direct messaging account, signed Strategic Health Intelligence Terms of Use Agreement for Health Information Exchange Direct Services, signed Subscriber Agreement, physical address, email address and credit card information. The Subscriber is responsible for all account activity that occurs. The Subscriber agrees to notify Strategic Health Intelligence of any unauthorized use or breach of your account within 24 hours of the event.

5. Payment

Subscriber agrees that Strategic Health Intelligence may charge Subscriber's credit card for all amounts due and owed for use of HIE Direct Services. Strategic Health Intelligence reserves the right to charge interest at the lower of 1.5% per month or the highest rate permitted by law on any month payment (not being reasonably disputed by Subscriber) that is not received by the due date. Subscriber agrees to notify Strategic Health Intelligence in writing of any disputed fees within fifteen (15) days from the date that account is charged. Strategic Health Intelligence may suspend HIE Direct Services for non-payment of undisputed fees. Strategic Health Intelligence is entitled to recover a reasonable amount expended in connection with the collection of fees not paid when due. Subscriber agrees to pay any taxes or governmental charges charged for use of services.

6. Suspension or Termination of Your Account

The Subscriber agrees that Strategic Health Intelligence may suspend or terminate access to the HIE Direct Service without notice if: (a) Strategic Health Intelligence determines Subscriber violated signed Subscription Agreement, (b) Strategic Health Intelligence is required to do so by any court of government authority in any county and state, or (c) non-payment by the Subscriber. If the Subscriber wishes to terminate the account, the Subscriber must notify Strategic Health Intelligence in writing 30 days prior to the desired termination date.

7. Payment Options

- Quarterly Contract - \$105.00 per Subscriber, per quarter, charged on the 1st of each month of the new quarter, for the period of 1 year
- 1 Year Contract- \$420.00 per subscriber, per year, charged one-time after a signed subscriber agreement is received
- 2 Year Contract- \$840.00, per subscriber, for two years, charged one-time after a signed subscriber agreement is received

8. Payment Information

Name on card:			
Organization:			
Phone Number:			
Billing Address:			
<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard	<input type="checkbox"/> American Express	<input type="checkbox"/> Discover
Credit Card #:			
Expiration Date:			
Cardholder Signature:			

9. Signature

Agreed and Accepted by:

HIE Direct Subscriber: _____

By: _____

Signature: _____

Date: _____

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